

Borrowing Policy 6/21/2017

Borrower Responsibilities:

- Don't lend your card to someone else. It belongs only to you. You are responsible for the materials borrowed with it.
 - Return all borrowed material on time. Borrowers who have overdue material will not be entitled to additional borrowing privileges until all delinquent items are returned.
- In case borrowed materials are returned late, are lost or damaged, pay the required charges. An individual who owes the Library money forfeits his/her right to borrow material until the past due account is settled.

Loan Periods

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|------------------------|---------------|---------------------------|-----------|--|
| Media | Duration | Media | Duration | |
| Books | 4 weeks | New DVDs/Christmas Books | 3 days | |
| New Books | 2 weeks | DVDs | 2 weeks | |
| Summer reading books | 2 weeks | New DVD series | 1 week | |
| Juvenile Holiday books | 2 weeks | Juv.Book CDs | 2 weeks | |
| Magazines | 2 weeks | Circulating Encyclopedias | 2 weeks | |
| Music CDs | 2 weeks | Reference books | 1 week | |
| Audio books on CD | 4 weeks | Curriculum kits | 4 weeks | |
| E-reader devices | 2 weeks | Museum passes | Overnight | |
| Wireless Hot Spot | Up to 14 days | Bakeware | 2 weeks | |

Wireless Hotspots:

- Borrower must be 18+ years of age. Checkout period is 14 days.
- Unlimited data usage.
- Overdue fine \$10.00/day. Replacement cost \$125.00 for device. \$30 for charger and/or cord. \$15 for case.
- No renewals. 7 days after returning, if device is available, it may be checked out again.
- No holds allowed. Cannot be put in transit. Check with Circulation Desk to put name on waiting list.
- Norfolk Public Library patrons are given preference.
- Device, charger, charger cable instructions and pouch must be returned to a librarian at the Circulation Desk.
- DO NOT return device in the Book Drop. There is a \$10 fine for devices returned in the book drop.
- Due to high demand, patrons who fail to return a device on-time will be prohibited from checking out a device for a 30-day period. Patrons who fail to notify the library of a cancelled reservation on two occasions will have reservation privileges revoked for one year. Patrons will be permitted to borrow a device based on walk-in availability.

Bakeware:

- 1 renewal allowed
- No holds allowed. Cannot be put in transit.
- Do not return in the Book Drop Must be returned to NPL's circulation desk
- \$5 fine assessed if returned dirty

Fines/Fees

Materials not returned by their due date accrue fines and fees according to the following schedule:

| Media | Charge per day | Maximum Fine | Lost Material Processing Fee |
|------------------------|----------------|--------------|---------------------------------|
| Juvenile Books | \$.10 | \$3.00 | \$5.00 |
| Mass Market Paperbacks | \$.10 | \$3.00 | \$5.00 |
| Magazines | \$.10 | \$3.00 | \$5.00 |
| Adult Books | \$.10 | \$5.00 | \$5.00 |
| Young Adult Books | \$.10 | \$5.00 | \$5.00 |
| Reference | \$1.00 | \$10.00 | \$5.00 |
| Audio Books on CD | \$.50 | \$5.00 | \$5.00 |
| Music CDs | \$.10 | \$5.00 | \$5.00 |
| Rental Books | \$.25 | \$5.00 | \$5.00 |
| Media Kits | \$.10 | \$5.00 | \$5.00 |
| Curriculum Kits | \$.50 | \$10.00 | \$5.00 |
| Juvenile DVDs | \$.50 | \$10.00 | \$5.00 |
| DVDs | \$1.00 | \$10.00 | \$5.00 |
| E-Reader devices | \$1 | \$10.00 | \$5.00 |
| Museum Passes | \$5.00 | \$15.00 | \$5.00 |
| Wireless Hot Spot | \$10.00 | Cost of | \$5.00 |
| _ | | replacement | |
| Bakeware | \$.10 | \$5.00 | \$5.00 |

Limits

| Number | Item | Exceptions |
|--------|---------------------------------------|------------------------------------|
| 30 | Items within Guidelines below | Pre-school card holders limited to |
| | | 5 items |
| 3 | Books per subject | Only 2 for school projects |
| 3 | Issues of a single magazine | |
| 6 | CDs | Only 2 Christmas theme CDs |
| 2 | Audio Books on CD | |
| 6 | Juvenile Audio Books | |
| 2 | Curriculum kits | |
| 6 | DVDs | Per household, of which 2 can be |
| | | new |
| 1 | E-Reader device | |
| 1 | Museum pass per household per day. | An individual museum pass may |
| | Non-residents must have SAILS Library | not be borrowed more than once |
| | card. | per week. During school vacation |
| | | weeks, 2 passes per family per |
| | | week |
| 1 | Wireless Hot Spot | |
| 1 | Bakeware | |

Revised 10/26/2016 Revised 6/21/2017